

PROPEL Medicare for CAHs



Let us monitor and track
Medicare's CAH regulatory changes for you with *PROPEL*

PROPEL Medicare for CAHs offers year-round Medicare monitoring and customized education to help critical access hospital (CAH) leaders ensure staff are up-to-date on the latest regulatory changes, compliant with all Medicare billing policies, and efficient in revenue cycle processes.

How can *PROPEL* help your organization?

- We keep your staff current on the regulatory and guidance updates most relevant to CAHs, translating the information into actionable items for you and identifying what to share with your team. You can block out the noise and leave it to us to tell you when action is required.
- We offer consistent and trustworthy guidance from our team of reputable Medicare instructors, who source everything back to federal regulations to ensure the information you receive is accurate.
- We tailor education specifically for CAHs, ensuring we address the unique challenges CAHs face and helping you identify which rules and regulations apply to CAHs and which rules and regulations do not.
- We deliver all education virtually, so staff can access training from anywhere at any time.
- We help you improve efficiencies in revenue cycle processes, resulting in faster and more accurate coding, billing, and A/R.

Learn more about this exclusive training & education solution at interactive.hcpro.com/propel-training



PROPEL Benefits:

On-call hours with regulatory experts

We have the industry's most knowledgeable CAH regulatory specialists on our staff, and you have exclusive access to their wealth of knowledge.

Focused and timely updates regarding industry change

We stay on top of breaking information and updates pertaining specifically to CAHs, and we deliver it to you in clear, manageable bites.

Guidance sourced to government-issued guidelines

As you navigate the regulatory landscape, we arm you with the knowledge you need to identify which information pertains to CAHs and make informed decisions that are compliant with regulatory and accreditation bodies.

Easy-to-access educational platform for all of your staff

Staff can log on to our web-based platform and find all of their PROPEL training and resources regardless of where they may be working from.

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What's included with **PROPEL Medicare for CAHs**

Quarterly Medicare Watchdog calls and reports

PROPEL Medicare for CAHs is a powerful monitoring solution that tracks all federal regulatory changes and summarizes them in a custom Watchdog Report. Your team receives the report each quarter via email in an easy-to-navigate PDF format.

After receiving the Watchdog Report, join our Medicare CAH instructors and other PROPELCAH members on a quarterly call where the instructors explain the Medicare updates from the report, discuss how these updates impact your organization, and guide you on how to implement necessary process changes to ensure compliance.

Medicare Watchdog – CAH covers federal regulatory changes across topics such as:

- COVID-19
- Critical Access Hospitals
- Outpatient Services
- Ambulance
- Coding/Documentation
- Freestanding Clinics/Professional Services
- Medicare Advantage
- Skilled Nursing Facility – Swingbed Services
- Systems/Claims Processing
- Audit Contractors and Appeals
- And more!

On-call access to our Medicare experts

Are you struggling to figure out why a claim was denied? Do you need clarification on how to properly bill for a challenging scenario? Use our email hotline to submit your toughest Medicare billing and coverage questions to our team of experts, and receive a response back within a few business days with an explanation of how to resolve the issue and links to applicable guidance and source authorities for future reference.

Teamwide access to Revenue Cycle Advisor Platinum version

Revenue Cycle Advisor is an invaluable regulatory and reimbursement news and education resource for your entire team. The Platinum subscription provides access to the entire website, including four revenue cycle-related periodicals, such as HIM Briefings and Case Management Monthly. It also includes a customized PROPELProfile created specifically for your organization to house your PROPELCAH resources custom-curated for your organization.

Seat to CAH Boot Camps

Looking to brush up on your CAH billing knowledge or train a new staff member on CAH rules and regulations? Our CAH-specific boot camps cover Medicare coverage, coding, billing, and payment rules for CAHs and RHCs and are available as either live virtual boot camps or in-person open registration boot camps. Your PROPEL membership includes one seat for anyone at your organization to take advantage of this invaluable education.

We know that keeping up with Medicare can be a full-time job. With **PROPEL Medicare for CAHs**, you can leave Medicare monitoring to us so you have time to focus on more pressing issues.

To learn more, speak to a **PROPEL** expert, or to request a demo, contact us at **615-724-7213** or Propel@hcpro.com!